

# Major and complex loss Marine capability

*Our expertise and range of marine services are available to the insurance market, the logistics industry, carriers and traders, the legal profession and P&I clubs.*

We are structured to place the right people, in the right place, at the right time. Our global team of specialists collaborate in the most efficient ways to handle cases.

## A GLOBAL MARINE SERVICE 24/7

Our global network of specialists are available 24/7 and are well placed to handle any marine claim that occurs.

Our global marine team is specifically designed to deliver the finest technical skills, industry specific knowledge and best practices to respond to losses of significant size and complexity, backed up by local expertise on the ground in over 65 countries.

Our marine capability includes:

- Cargo
- Catastrophe response
- Third party administration
- Global accounts
- Hull and machinery
- Yachts and pleasure craft
- Liability
- Casualty
- Claims management and recoveries
- Project cargo and warranty surveys
- Salvage sales
- Supply chain risk management
- Specialist investigation
- Loss control programs
- Marine fraud

No matter where the loss is situated, we can coordinate the investigation, provide in-depth technical expertise or simply direct you to our local marine contact.

## CARGO

Our experts specialize in everything cargo-related, from paper clips to chilled or frozen foodstuffs, liquid cargo, container casualties, marine fraud and advising on salvage sales.

## HULL AND MACHINERY

Our experts bring their seagoing, engineering and shipbuilding experience to bear on behalf of insurers, owners and operators, providing nautical surveys on all types of vessels and floating structures and consulting on land-based equipment.

## MARINE LIABILITY

We regularly investigate and adjust liability claims across the full range of risks insured in the marine market. Our cargo and logistics expertise bring benefits both in terms of more effective loss mitigation as well as careful investigation of the cause of loss and the responsibility for it.

Our clients include P&I clubs and fixed premium insurers of freight-forwarders, truck-operators, warehouse-keepers, ports and terminals and marine trade businesses such as welders, fabricators and repairers.

## OUR APPROACH

**The right team** – Our highly experienced multi-disciplined team has outstanding technical expertise and industry knowledge.

**Managing costs** – With our clients, their customers and technical staff, we develop practical solutions that enable businesses to safely resume operations quickly while containing claims spent and costs.

**Responsiveness** – With the support of Sedgwick's regional and global network spanning 65 countries, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

**Proactive loss management** - Whatever the circumstance of the loss, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

**Client focus** – Our success is based on understanding our clients' needs and meeting them consistently and seamlessly.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick, they have the right team for the job.

For more information contact:

### NIGEL COOK

Head of major and complex loss - Asia

M: +65 9179 8189

E: nigel.cook@sg.sedgwick.com

### ROBERT WILLIAMS

Director, major and complex loss - Asia

M: +65 9832 9635

E: robert.williams@sg.sedgwick.com

### DAVID SENG

Head of property, regional executive adjuster, major and complex loss - Asia

M: +65 9147 8178

E: david.seng@sg.sedgwick.com

