

Third party administration services

Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, insurers, brokers and managing agents.

For nearly 50 years, Sedgwick has consistently developed innovative risk and benefits solutions that exceed clients' expectations. Our initial role as a third party administrator (TPA) steadily grew to include a broad range of resources, tailored to our clients' specific needs – including disability, medical, liability, property and specialty market services – giving us experience and synergies unparalleled in the industry.

Through decades of experience working with the world's leading organisations and handling millions of claims, our depth and diversity of claims data is unrivalled in the industry. Sedgwick continually invests in leading-edge technology for our clients, colleagues and consumers; there is no firm in the industry more committed to financial controls, data security and overall information protection.

With our global reach and local expertise, we can respond quickly to clients' needs in casualty, medical and health, property, marine and other lines. With a full spectrum of services, deep roots in a multitude of geographies and an approach tailored to unique local customs and regulations, Sedgwick offers cost-effective solutions that allow you to centralise and simplify your global strategy.

Our approach

Flexible – we know one size doesn't fit all.

Engaged – we take the time to understand your business and how you do things.

Integrated – we develop our methodology to dovetail with yours, not the other way around.

Innovative – we customise our solutions for best results.

Scalable – our global footprint of 21,000 colleagues across 65 countries means we can rapidly scale up to cover periods of peak demand.

Tailored just for you

- Your own dedicated hub and Account Manager
- Flexible notification options
- Full or partial claim outsourcing options
- Domestic and cross-border capability

Information – not just data

- Access to electronic claims file
- Meaningful Management Information reporting
- Robust and proven technology powered by Sedgwick

The skills and services you need

- Casualty
- Medical and healthcare
- Contents
- Cyber
- Motor
- Property
- Accident and health
- Travel

What is TPA?

TPA or Third Party Administration is simply any insurance claim managed at the desk. It is the outsourcing of a claims administration function which is traditionally performed by an insurance company or a self-insured corporate entity.

We provide innovative claims process solutions. Through the combination of our highly skilled claims specialists supported by proven technology, we deliver fast, cost-effective and sustainable claims management solutions.

For more information, contact

Erwin Yu
Director, Service Hub Third Party Administration
M. +6016 668 1555
E. erwin.yu@my.sedgwick.com

Nicki Dunn
Chief Client Officer, Asia
M. +65 9834 0019
E. nicki.dunn@sg.sedgwick.com

To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)