



Global
solutions.
**Local
expertise.**

Japan

[SEDGWICK.COM](https://www.sedgwick.com)

Global reach with local expertise

We provide market-leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

About us

Sedgwick is a global organisation with more than 33,000 colleagues located across 80 countries.

Our talented experts respond to losses quickly and efficiently, regardless of the circumstances — ensuring a consistent approach.

Our team in Japan offers expert claims services including major and complex loss adjusting, forensic accounting, marine solutions and overseas travel accident insurance services.

Specialist practice groups

Our skilled colleagues help clients manage many types of losses. Our specialist practice groups provide tailored services and expertise in key areas including:

- Catastrophe management
- Construction and engineering
- Environmental
- Forensic accounting
- Marine
- Mining and energy
- Power
- Product recall
- General/product liability
- Employer's/contractual liability
- Technology and cyber
- Third party administration



80

countries



33,000

colleagues





*We offer a unique blend of
stability, innovation and
technical ability across a
variety of disciplines.*

”

Specialist services

Major and complex loss

Adjusting a major loss demands technical excellence and the right resources who can respond quickly. Our major and complex loss team has the skills and experience to get your clients' businesses up and running again as soon as possible.

Sector experts – Our expertise comes from managing large, complex claims in many industries and our dedicated colleagues understand the specific requirements.

Strategic locations – We have more than 650 major and complex loss experts around the world, ready to respond to your needs.

Proactive stance – We take immediate and consistent steps to mitigate losses and settle claims quickly.

Forensic accounting services

Our highly qualified team provides forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.

Our Asian team has experience assisting clients with complex financial matters, providing support in various languages including Mandarin, Dutch, Malay, German and Japanese. We work with clients across multiple industries including:

- Aviation
- Construction
- Cyber and technology
- Financial services
- Marine and transport
- Mining and power
- Retail and property

Our specialist insurance and claims support includes:

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder review

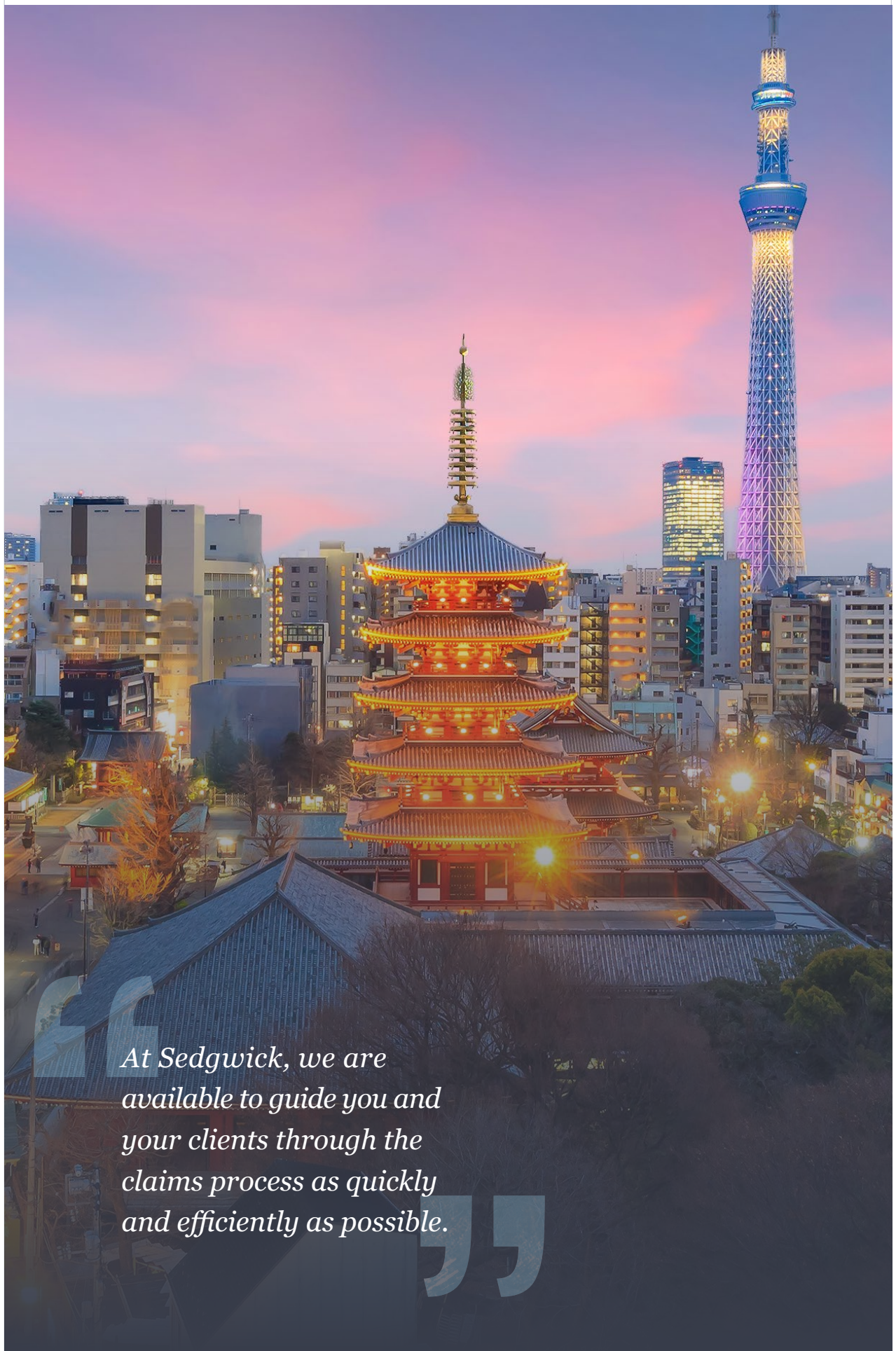
Marine

Sedgwick maintains one of the largest and most experienced marine claims operations in the industry and we offer efficient, competitive, consistent service capabilities.

Our marine surveyors in Japan have expertise in various aspects of marine cargo and can assist with surveys involving delay in start-up, load/unload surveys, and warehouse and port risk surveys. With more than 210 dedicated experts on the ground in 80 countries, our ability to effectively handle marine claims is unmatched. Through our global hubs and network of specialists, we can promptly assemble the right people in the right place to support any claim.

Overseas travel accident insurance claims services

Leveraging Sedgwick's extensive global network, we offer claims services for incidents occurring in Asia, Oceania, the Americas, Europe, Africa and the Middle East. For theft or damage to personal belongings, we conduct thorough investigations, including verifying police reports and interviewing involved parties. In injury, sickness or death claims, with consent from the insured or their family, we obtain necessary documents from the police, public prosecutor's office or medical institutions. However, local laws or other circumstances may sometimes hinder document submission. For liability claims, we perform on-site inspections, interview relevant parties, provide expert advice on damage assessments and liability, and connect clients with local lawyers as needed.



*At Sedgwick, we are
available to guide you and
your clients through the
claims process as quickly
and efficiently as possible.*

Our team

Our multidisciplinary team in Japan has expertise across a range of industries, providing value-added service to clients.



Takeshi Nagao

Chairman, Japan

1st Grade Certified Loss Adjuster (GIAJ)

Takeshi is a property and casualty claims specialist with more than 40 years of experience. A graduate in law from Tokyo University, he honed his technical and legal expertise in construction, energy, business interruption, liability and specialty programs while working as technical general manager for a global insurer's commercial lines claims department.

Takeshi is a co-author of "Theory and Practice of Commercial Lines Insurance," published in Japan. He speaks English and Japanese.

Expertise

- Energy/oil and gas
- Erection all risks/Construction all risks (EAR/CAR)
- Nuclear power plant
- Semiconductor
- Liability
- Marine
- Financial loss
- BI/ALOP

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Shuji Tanaka

Chief Executive Officer, Japan

Shuji has nearly 40 years of experience in the insurance industry and joined Sedgwick in 2025. During his career, he worked at Japanese and German insurance companies, with roles in Japan and the United States. He has expertly managed large and complex claims across various lines of business including property, liability, professional liability, aviation, overseas travel, personal injury, auto and workers' compensation.

In addition, Shuji has held strategic positions in IT software development, specifically supporting the auto insurance industry with advanced repair estimation application systems.

Expertise

- Property
- Liability
- Overseas travel
- Personal injury
- Professional liability

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Yuichiro Yamada

Head of Technical and Major Complex Loss, Japan Senior Loss Adjuster

Certified Loss Adjuster (GIAJ)

Yuichiro has expertise in various types of claims including catastrophe, construction, energy, liability, machinery breakdown, power and property.

He has 25 years of experience and has assisted with claims involving chemical plants, renewable energy facilities and medical machinery.

Expertise

- Catastrophe
- Construction
- Energy
- Engineering
- Liability
- Machinery breakdown
- Power
- Property

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Takaaki Kosaka
Chief Operating Officer
Senior Loss Adjuster

Certified Loss Adjuster (GIAJ)

After joining a domestic loss adjusting office, Takaaki gained experience in loss surveys of various non-life insurance claims, from personal properties to corporate properties, and was also involved in many large-scale natural disaster claims. He joined Sedgwick in 2020 and is active in a wide range of property and liability insurance claims, and loss investigation services such as TPA, and marine risk surveys requested by the international market.

Expertise

- Liability
- Catastrophe
- Marine

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Nobutaka Watanabe
Senior Loss Adjuster

1st Grade Certified Loss Adjuster (GIAJ),
 Japan Insurance Broker (JIBA), MBA
 in International Accounting

Nobutaka is an expert in property liability with 25 years of experience. He specialises in large/complex losses, large domestic commercial risks, middle market commercial property losses, real estate, and residential and catastrophic losses.

He graduated from Chuo University School of Accounting with a MBA in International Accounting.

Expertise

- Catastrophe
- Construction all risks (CAR)
- Liability
- Financial loss

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Keisuke Aida
Senior Loss Adjuster

1st Grade Certified Loss Adjuster (GIAJ), 1st Grade Japanese Sake (SSI),
 Qualified Building Cost Engineer

Keisuke joined Sedgwick in 2022 after working for 16 years at a domestic appraisal firm. He has assisted with losses involving solar power and wind power generation equipment, as well as manufacturing and residential claims. Keisuke gained extensive experience in natural disaster and critical response after events such as the great east Japan earthquake, floods in Thailand, the Kumamoto and Osaka earthquakes, and typhoons across Japan.

Expertise

- Business interruption
- Liability
- Wind turbine power generation

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Takashi Yonezawa

Senior Loss Adjuster

Certified Loss Adjuster (GIAJ),
Real Estate Notary,
Fire Prevention Manager

Takashi joined Sedgwick in 2021 and has experience in claims, sales and underwriting. He previously worked for Japanese and foreign insurance and reinsurance companies for 35 years. Takashi has experience handling U.S. claims, as well as domestic insurance claims including fire, automobile, liability/new species and marine.

He has also managed wide-area disaster claims related to earthquakes and typhoons, international high-value losses, litigation cases through reinsurance programs, and a wide range of complex claims.

Expertise

- Liability
- Catastrophe

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Mariko Ano

Junior Loss Adjuster

Certified Loss Adjuster (GIAJ), Class III
Chief Electrical Engineer

Mariko began her role at Sedgwick in 2022 after working for a domestic loss adjusting firm and an insurance company. She has experience responding to wide-area natural disasters such as the Noto Peninsula earthquake and the Myanmar/Thailand earthquake. Additionally, she has assisted with profit claims due to COVID-19 and marine cargo claims.

She also has extensive knowledge of electrical equipment and has attended practical training at the Institute of Electrical Engineers of Japan.

She worked for three years at the Consulate General of Japan in Frankfurt, and she speaks and reads German and English, both at an intermediate level.

Expertise

- Wide-area disasters
- Electrical equipment (power generation, etc.)

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Hiroyuki Ishikawa

Junior Loss Adjuster

Certified Loss Adjuster (GIAJ)

Hiroyuki joined Sedgwick in 2025 after working for 10 years at a domestic loss adjusting office where he gained experience handling various types of insurance claims such as fire, machinery, construction, profit and liability. He also has extensive experience responding to wide-area disasters such as the Kumamoto earthquake, the Osaka earthquake and typhoon, and the Noto Peninsula earthquake. Additionally, he is skilled in handling claims for solar and wind power systems.

Expertise

- Wide-area disasters
- Construction
- Liability
- Profit

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Eiko Ueda
Claim Assistant

Eiko joined Sedgwick in 2025 and worked for several years in public relations and sales promotion at a leading domestic BPO service company. She has been involved in web-related work and global marketing administration, as well as technical document translation management for a Japanese medical device manufacturer.

Her experience also includes managing projects by collaborating with domestic and international stakeholders. She is responsible for research coordination for overseas travel accident insurance claims and translation.

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Seiei Kawamitsu
Marine Technical Advisor

Third-Grade Mariner

Seiei joined Sedgwick in June 2021. He began his career with a major shipping company and spent six years as a port captain for international marine route vessels. Afterwards he joined a major marine survey company and conducted marine surveys for 36 years. In addition to running offices as an overseas branch manager for 10 years, he maintained quality standards by teaching others the art and science of marine skills. Seiei has also led the marine business team as general manager while working on marketing analysis in the marine survey field in Japan and overseas business development. He oversaw marine surveys after events such as the great flood in Thailand in 2011 and the Kansai typhoon in 2017.

- Expertise**
- Marine
 - Catastrophe

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Shogo Higurashi
Junior Loss Adjuster

Certified Loss Adjuster (GIAJ),
Second Class Architect, Real Estate
Notary, Information Security
Management Japan (IPA)

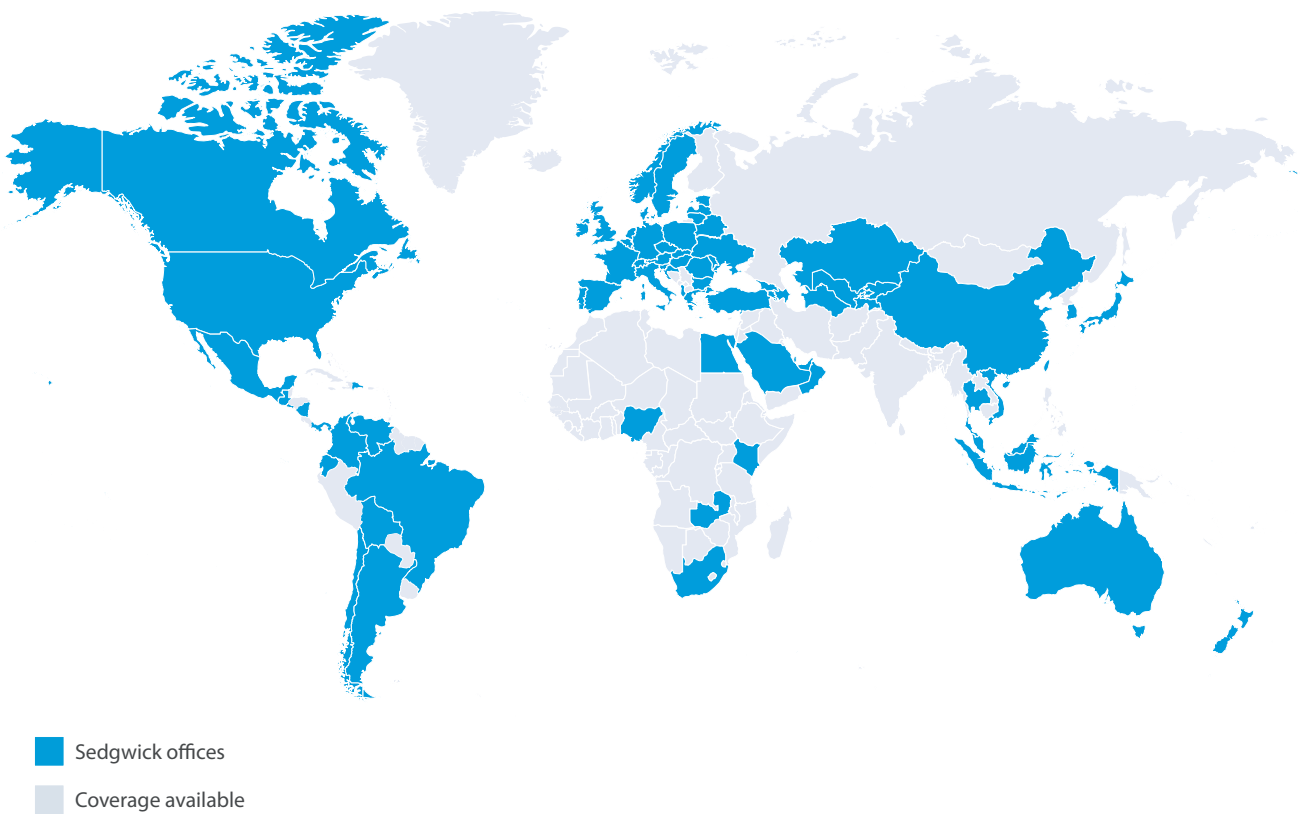
Shogo joined Sedgwick in 2020 after moving from a real estate appraisal role to loss adjusting. He has experience in global liability insurance programs in international markets, loss investigation, appraisal of marine cargo claims, and marine surveys in cooperation with major insurance companies. Shogo has extensive experience in loss adjusting work for natural disaster claims and has dealt with moral risk and dishonest contractors.

He has a national qualification for information security management and has been selected as a member of the cyber team at Sedgwick Asia.

- Expertise**
- Marine
 - Catastrophe
 - Property

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Our global coverage



Our Asia coverage



All claims are centrally managed by an account supervisor to ensure a single point of contact.

In addition to being responsible for the assignment and coordination of the specialists required for each claim, the account supervisor ensures that the client's interests are taken into account locally in each country.

CARING COUNTS
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To learn more about our solutions,
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