



JAPAN

Global
solutions.
**Local
expertise.**

Global reach with local expertise

We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.

ABOUT US

Sedgwick is a global organisation, operating a fast, efficient, and consistent service from our operating platform of more than 30,000 employees across 80 countries.

Our reputation is founded upon delivering an excellent, flexible service 24 hours a day, 7 days a week.

Our structure allows staff to respond to losses quickly and efficiently,

regardless of the circumstances -ensuring a consistent approach.

We use our knowledge and skills to protect your client's reputation and get them back into business as soon as possible

SPECIALIST PRACTICE GROUPS

We recognise that the most sophisticated clients demand a high level of industry expertise from the team that is deployed following a loss.

Our specialist insurance and claims support includes:

- Catastrophe management
- Construction and engineering
- Environmental
- Forensic accounting
- Marine
- Mining and energy
- Power
- Product recall
- General/Product liability
- Employer's/Contractual liability
- Technology and cyber
- Third party administration



“We offer a unique blend of stability, innovation and technical ability across a variety of disciplines.”



Specialist services

Sedgwick provides the following specialist services:

MCL GLOBAL

Our MCL Global team has the skills and experience to provide you with world class advice and a cost-effective, fair claims handling service. We will get your clients businesses up and running as soon as possible following a loss.

Sector experts –our expertise comes from constant exposure to your specific requirements. Our staff have managed claims in every sector of the economy.

Strategic locations –we have over 500 MCL Global experts strategically located around the world, ready to respond to your needs.

Proactive action –we take immediate and consistent action, to proactively mitigate losses and settle your claims quickly and cost effectively.

FORENSIC ACCOUNTING SERVICES

Our highly qualified team of certified accountants, valuation specialists and fraud examiners provide forensic accounting, economic loss quantification, financial analysis and

valuation services to insurance, legal, corporate and public sector clients.

Our Asian team includes Mandarin, Dutch, Malay, German and Japanese language capability and has experience of complex financial matters across a diverse range of industries including:

- Construction
- Cyber and technology
- Financial services
- Mining and power
- Retail and property
- Transport and pharmaceutical

Our specialist insurance and claims support includes:

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder review

MARINE

Sedgwick maintains one of the largest and most experienced marine claims operations in the industry and we offer efficient, competitive, consistent service capabilities.

With over 210 dedicated marine experts worldwide, our professional expertise is unmatched, and we are well-equipped to handle global supply chains, ever-changing marine regulations, environmental policies, and diminished salvage resources.

Through our global network of specialists with in-depth technical expertise, we can quickly assemble the right people in the right place to support any claim.

THIRD PARTY ADMINISTRATION (TPA)

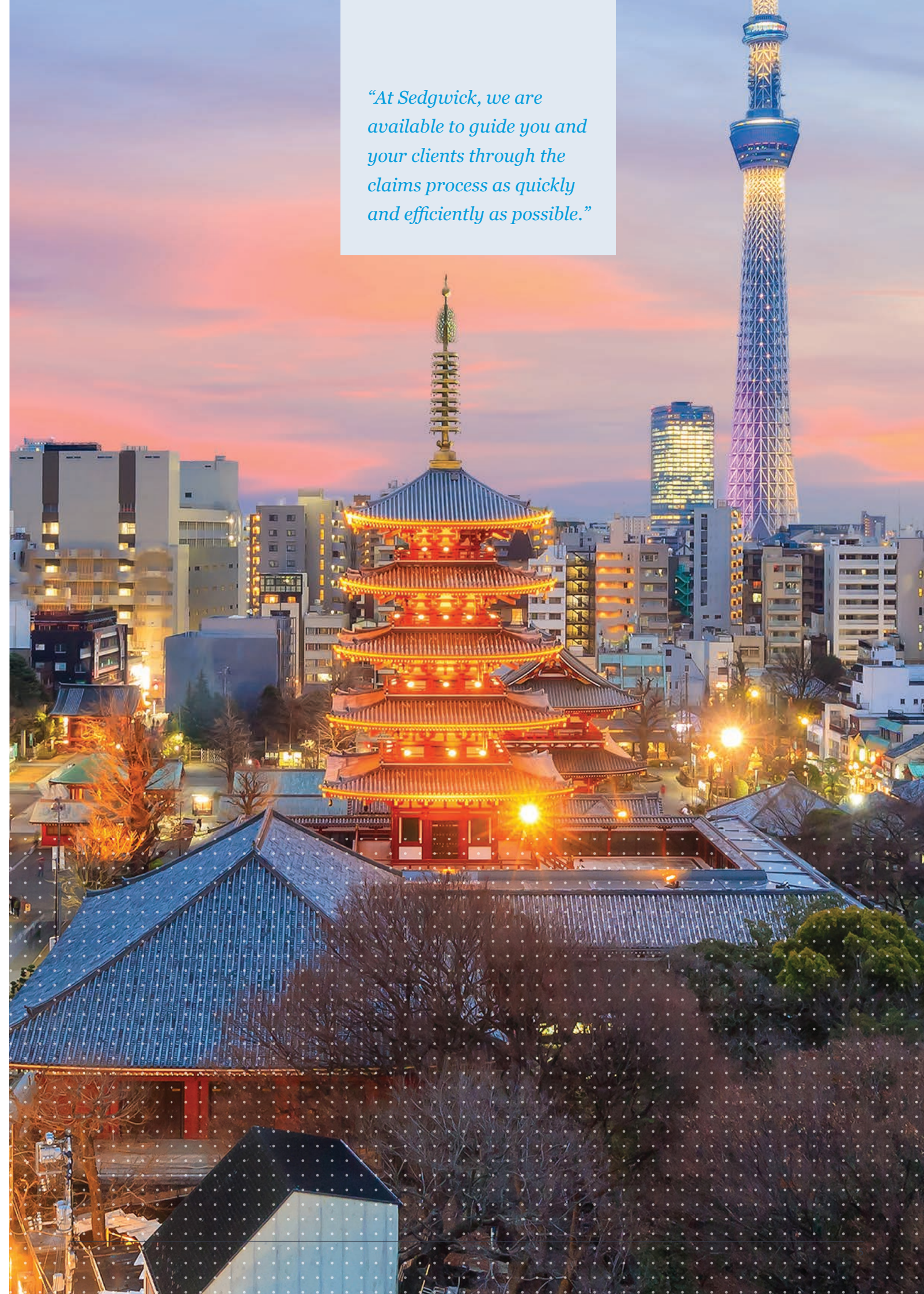
Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, insurers, brokers and managing agents.

Our services are available from 11 global hubs across 5 continents with over 1,000 dedicated staff.

Our proposition is built around four key features:


- A single point of access
- A tailored desktop service – allocating claims to loss adjusters where required
- Bespoke Management Information
- Payments management to ensure your customers receive payments promptly

“At Sedgwick, we are available to guide you and your clients through the claims process as quickly and efficiently as possible.”



Our Japanese team

Our local and international loss adjusters have expertise across a range of industries, making our experts a multi-discipline team to serve our clients.



Takeshi Nagao
Managing director,
Japan

Takeshi is a property and casualty claims specialist with over 40 years of experience. He graduated in Law from Tokyo University. He previously worked at an insurance company in Tokyo, where he was technical general manager, in the commercial lines claim department, and honed his technical and legal expertise in construction, energy, business interruption, liability and specialty programs. After 6 years at HDI Global Japan he joined Sedgwick Japan as managing director in 2020. He is a co-author of “Theory and Practice of Commercial Lines Insurance” published in Japan.

Expertise

- Energy/oil and gas
- EAR/CAR
- Nuclear power plant
- Semiconductor
- Liability
- Marine
- Financial loss
- BI/ALOP

Qualifications

- 1st Grade Certified Loss Adjuster (GIAJ)

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Yuichiro Yamada
Senior loss
adjuster

Yuichiro is an expert in catastrophe, construction, energy, liability, machinery breakdown, power and property with 25 years experience.

He has worked on commercial properties including chemical plants, renewable energy facilities and medical machinery.

Expertise

- Catastrophe
- Construction
- Energy
- Engineering
- Liability
- Machinery breakdown
- Power
- Property

Qualifications

- Certified Loss Adjuster (GIAJ)

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Watanabe Nobutaka
Senior loss
adjuster

Nobutaka is an expert in property liability with 25 years experience. He specialises in large/complex losses, large domestic commercial risks, middle market commercial property losses, real estate, and residential and catastrophic losses.

He graduated from Chuo University School of Accounting with a MBA in International Accounting.


Expertise

- Catastrophe
- Construction all risk (CAR)
- Liability
- Financial loss

Qualifications

- 1st Grade Certified Loss Adjuster (GIAJ)
- Japan Insurance Broker (JIBA)
- MBA in International Accounting

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Takaaki Kosaka
Senior loss
adjuster

After joining a domestic loss adjusting office, Takaaki gained experience in loss surveys of various non-life insurance claims - from personal properties to corporate properties and was also involved in many large-scale natural disaster claims. He joined Sedgwick Japan in 2020 and is active in a wide range of fields such as property and liability insurance claims, in addition to loss investigation services such as TPA, and marine risk surveys requested by the international market.


Expertise

- Liability
- Catastrophe
- Marine

Qualifications

- Certified Loss Adjuster (GIAJ)

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Takashi Yonezawa
Senior Loss
adjuster

Takashi joined Sedgwick Japan in 2021. His expertise stems from 35 years in Japanese and foreign non-life insurance and reinsurance companies. He is fully experienced in claims, sales and underwriting. Takashi has experience in handling US claims, when he was located in the US, and he is also experienced in handling domestic fire insurance, automobiles insurance, liability/new species insurance, and marine claims. He was in charge of wide-area disaster claims such as earthquakes and typhoons, and of international high-value losses and litigation cases through reinsurance programs in addition to much experience of a wide range of complex claims.

Expertise

- Liability
- Catastrophe

Qualifications

- Certified Loss Adjuster (GIAJ)
- Real estate notary
- Fire-prevention manager

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Keisuke Aida
Senior Loss
adjuster

Keisuke joined Sedgwick Japan in 2022, after 16 years in a domestic appraisal firm. His expertise ranges from new energy cases such as solar power generation equipment and wind power generation equipment, to corporate manufacturing cases and household claims. Keisuke has extensive experience in natural disaster and critical response such as the great east Japan earthquake, floods in Thailand, the Kumamoto and Osaka earthquake, and typhoon cases all over Japan.

Expertise

- Business interruption
- Liability
- Wind turbine generator

Qualifications

- 1st Grade Certified Loss Adjuster (GIAJ)
- 1st Grade Japanese Sake (SSI)

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Our Japanese team



Seiei Kawamitsu
Marine technical
advisor

Seiei joined Sedgwick Japan in June 2021. In 1979 he joined a major shipping company and spent six years as a port captain for international marine route vessels. Afterwards he joined a major marine survey company and conducted marine surveys for 36 years. In addition to running branch offices as an overseas branch manager for 10 years, he maintained quality standards in teaching his marine surveyors of each branch his own surveying skills. After returning to HQ, he led the marine business team as general manager while working on marketing analysis in the marine survey field in Japan and overseas business development. He led marine surveys such as the great flood in Thailand in 2011 and the damage caused by the Kansai typhoon in 2017.

Expertise

- Marine
- Catastrophe

Qualifications

- Third-grade mariner

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seiei.kawamitsu@jp.sedgwick.com



Shogo Higurashi
Junior loss adjuster

Shogo joined Sedgwick Japan in 2020, after moving from a real estate appraisal office to a loss adjusting office. He has experience in global liability insurance programs in international markets, loss investigation, appraisal of marine cargo claims, and marine surveys in cooperation with major insurance companies. Shogo has extensive experience in appraisal work for natural disaster claims and a track record of dealing with moral risks and dishonest contractors.

He has a national qualification for information security management and has been selected as a member of the cyber team at Sedgwick Asia.

Expertise

- Marine
- Catastrophe
- Property

Qualifications

- Certified loss adjuster (GIAJ)
- 2nd class architect
- Real estate notary
- Information security management Japan (IPA)

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Satoshi Amano
Junior loss adjuster

Satoshi joined Sedgwick Japan in 2020, after working for a major financial institution. Soon after joining the company, capitalizing on his American high school english skills, he earned Loss adjuster and CILA qualifications. He aims to be an adjuster recognised in the international market.

Satoshi has experience in claims of global liability insurance programs, loss investigation and appraisal of marine cargo surveys in cooperation with major insurance companies.

He is also actively involved in domestic natural disaster claims and site survey of personal claims.

Expertise

- Marine
- Catastrophe
- Liability

Qualifications

- Juris doctor degree (J.D)
- Certified loss adjuster (GIAJ)
- CILA
- Real estate notary

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Mariko Ano
Junior loss adjuster

Mariko joined Sedgwick Japan in 2022 after working for a domestic appraisal firm and an insurance company. She has experience in natural disaster and household claims.

She worked for three years at the Consulate General of Japan in Frankfurt, and she speaks and reads German and English, both at an intermediate level.

Expertise

- Catastrophe

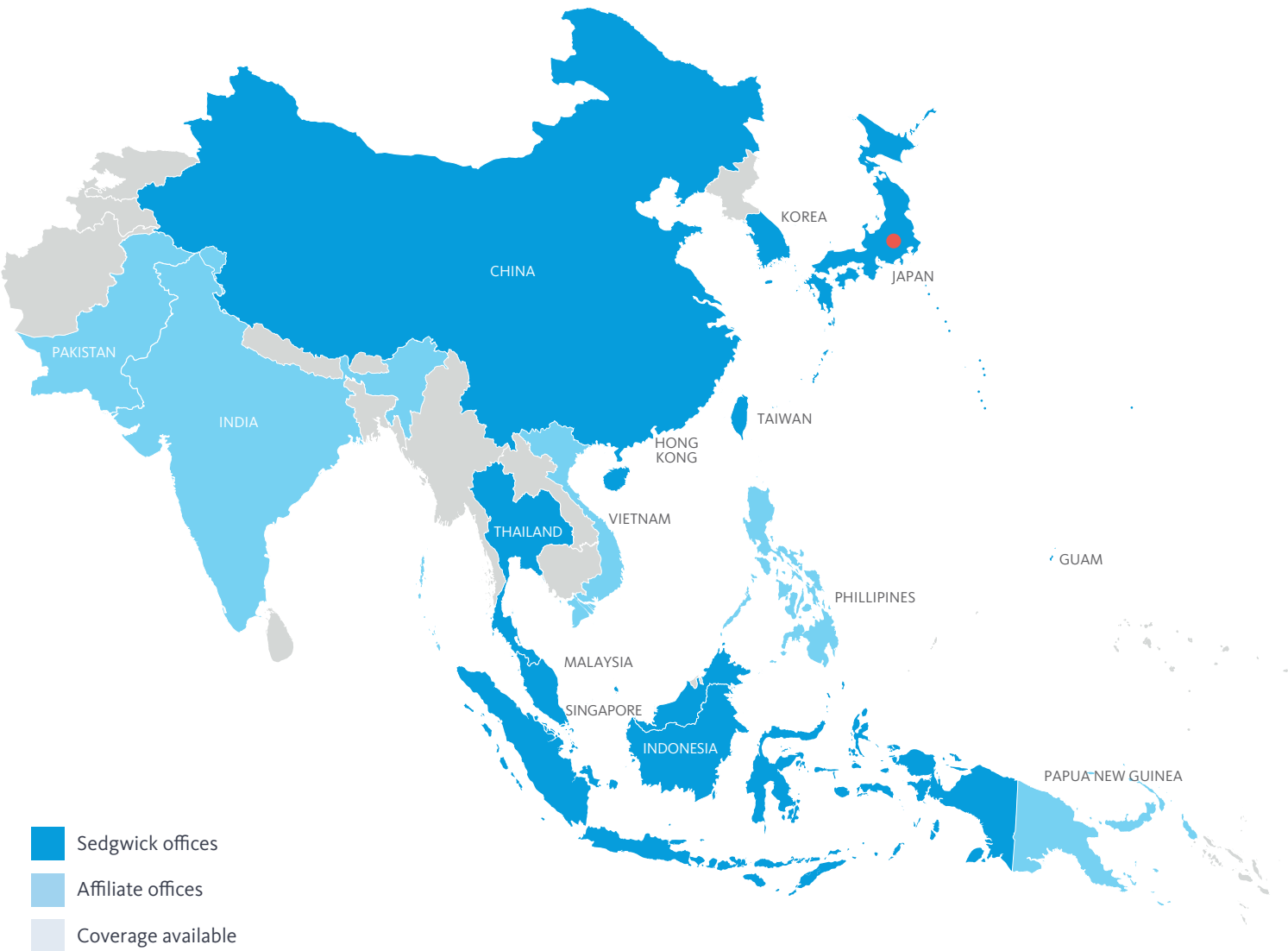
Qualifications

- Certified loss adjuster (GIAJ)

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Our coverage



All claims are centrally managed by an account supervisor to ensure a single point of contact.

In addition to being responsible for the assignment and coordination of the specialists required for each claim, the account supervisor ensures that the client’s interests are taken into account locally in each country.

Our team

Regional team

Veronica Grigg	Chief executive officer - Asia	+65 9647 4521	veronica.grigg@sg.sedgwick.com
Stephen Kerr	Chief operating officer - Asia	+65 8907 9865	stephen.kerr@sg.sedgwick.com
Nigel Cook	Chief executive officer Singapore/ Head of major and complex loss - Asia	+65 9179 8189	nigel.cook@sg.sedgwick.com
Nicki Dunn	Head of client services and TPA development - Asia	+65 9834 0019	nicki.dunn@sg.sedgwick.com
Robert Williams	Director, major and complex loss - Asia	+65 9832 9635	robert.williams@sg.sedgwick.com
David Seng	Head of property/regional executive adjuster, major and complex loss - Asia	+65 9147 8178	david.seng@sg.sedgwick.com
Aruna Chandrapalan	Head of forensic accounting services - Asia	+65 9616 8830	aruna.chandrapalan@sg.sedgwick.com
Gerald Cheang	Senior manager, forensic accounting services - Asia	+65 8947 5917	gerald.cheang@sg.sedgwick.com

Country managers

China	William Huang	General manager	+86 138 1668 8658	william.huang@sedgwick.cn
China	John Law	Technical director/ head of business development	+86 138 0188 9068	john.law@sedgwick.cn
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Indonesia	Andri Dirgantara	President director	+62 812 102 1637	andri.dirgantara@id.sedgwick.com
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Taiwan	David Chin	Technical director	+886 919 341 100	david.chin@tw.sedgwick.com

Global solutions. Local expertise.

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