



Global  
solutions.  
**Local  
expertise.**

China

[SEDGWICK.COM](http://SEDGWICK.COM)



# A local business partner

*We provide market leading loss adjusting and claims management services, backed by strong local knowledge and our global expertise.*

### ABOUT US

Sedgwick is a global organisation, operating a fast, efficient, and consistent service from our operating platform of more than 33,000 employees across 80 countries.

We are the largest loss adjusting and risk management company in Asia. Across the region we have a multi-disciplined team of adjusters, engineers, forensic accountants and claims experts capable of handling all classes of insurance claims providing you with the most efficient service.

### STRENGTH IN NUMBERS

Our reputation is founded on delivering an excellent, flexible service 24 hours a day, 7 days a week.

Our structure allows staff to respond to losses quickly and efficiently, regardless of the circumstances – ensuring a consistent approach.

We use our knowledge and skills to protect your client's reputation and get them back to business as soon as possible.

### SPECIALIST PRACTICE GROUPS

We recognise that the most sophisticated clients demand a high level of industry expertise from the team that is deployed following a loss.

Our specialist practice groups provide a structure for our experts to collaborate and pool their ideas across specific industry sectors and lines of business, ensuring that major losses are managed by experts with skills relevant to the event.

### OUR HISTORY

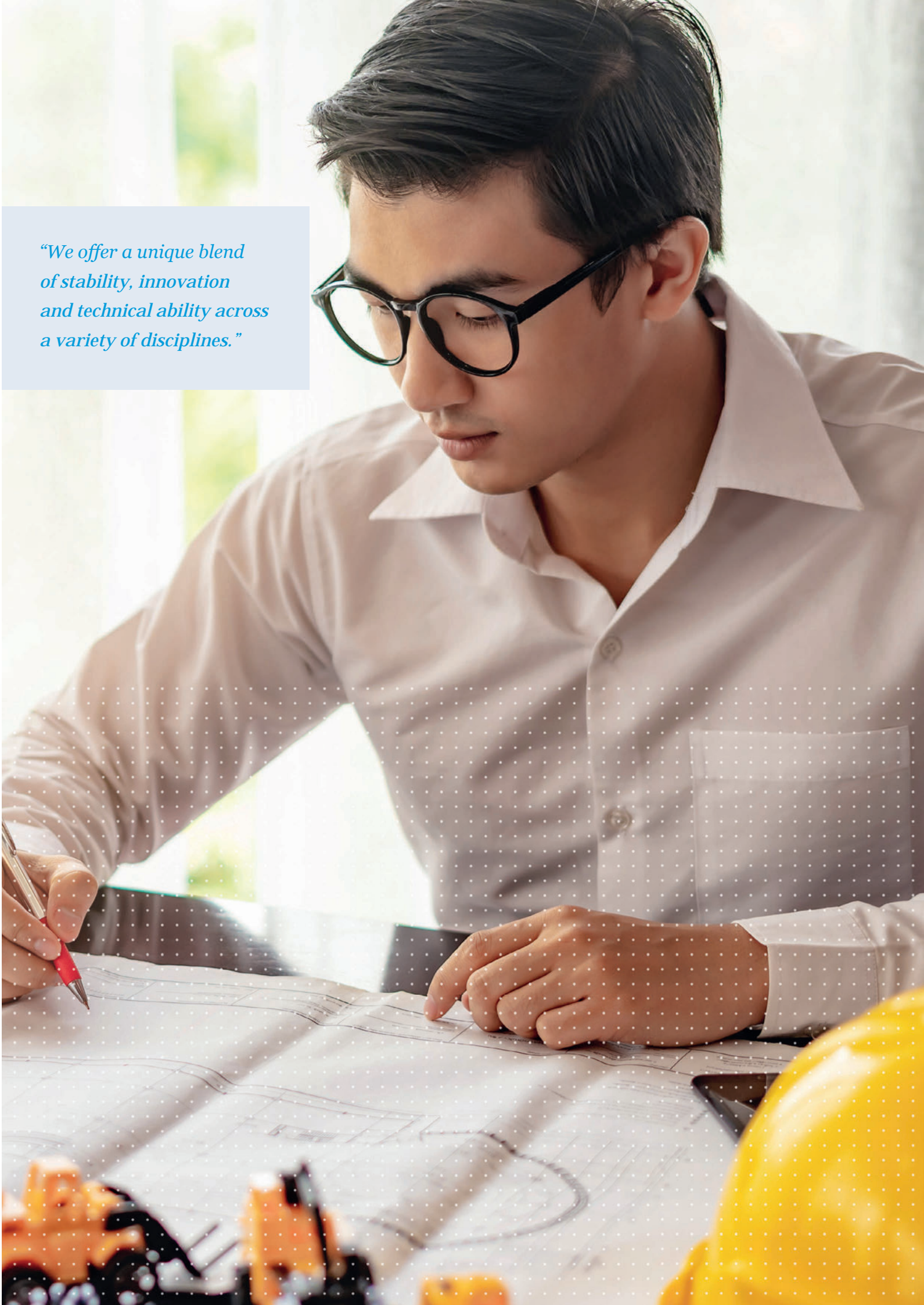


**33,000+**  
colleagues globally



**80**  
countries

*“We offer a unique blend of stability, innovation and technical ability across a variety of disciplines.”*





# Specialist services

*Sedgwick provide the following specialist services:*

## MCL GLOBAL

Our MCL Global team has the skills and experience to provide you with world class advice and a cost-effective, fair claims handling service. We will get your clients businesses up and running as soon as possible following a loss.

**Sector experts** – our expertise comes from constant exposure to your specific requirements. Our staff have managed claims in every sector of the economy.

**Strategic locations** – we have over 5 00 MCL Global experts strategically located around the world, ready to respond to your needs.

**Proactive action** – we take immediate and consistent action, to proactively mitigate losses and settle your claims quickly and cost effectively.

## FORENSIC ACCOUNTING SERVICES

Our highly qualified team of certified accountants, valuation specialists and fraud examiners provide forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.

Our Asian team includes Mandarin, Dutch, Malay, German and Japanese language capability and has experience of complex financial matters across a diverse range of industries including:

- Construction
- Cyber and technology
- Financial services
- Mining and power
- Retail and property
- Transport and pharmaceutical

*Our specialist insurance and claims support includes:*

- Business interruption
- Stock loss quantification and valuation
- Fraud and employee liability
- Product liability and product recall
- Reinsurance and cover holder reviews

## MARINE

Sedgwick maintains one of the largest and most experienced marine claims operations in the industry and we offer efficient, competitive, consistent service capabilities.

With over 210 dedicated marine experts worldwide, our professional expertise is unmatched, and we

are well-equipped to handle global supply chains, ever-changing marine regulations, environmental policies, and diminished salvage resources.

Through our global network of specialists with in-depth technical expertise, we can quickly assemble the right people in the right place to support any claim.

## THIRD PARTY ADMINISTRATION (TPA)

Our global, third party administration service provides claims management solutions across all classes of insurance to corporates, (re)insurers, brokers and managing agents.

Our services are available from 11 global hubs across 5 continents with over 1,000 dedicated staff.

Our proposition is built around four key features:

- A single point of access
- A tailored desktop service – allocating claims to loss adjusters where required
- Bespoke management Information
- Payments management to ensure your customers receive payments promptly





*“At Sedgwick, we are available to guide you and your clients through the claims process as quickly and efficiently as possible.”*

## Our China team

*Our local and international loss adjusters have expertise across a range of industries, making our experts a multi-discipline team to serve our clients.*



**William Huang**  
General manager,  
China

William has 21 years experience of loss adjusting. He has handled complex and large property claims, CAR and business interruption and major losses.

### Expertise

- Property casualty/liability/ business interruption
- Machinery breakdown and CEAR
- Risk management/cyber claims
- Major and complex loss

### Qualifications

- Bachelor of civil engineering, Tongli University
- CIRC licensed adjuster
- Distinguished risk experts of CICC
- Senior adjuster of major and complex loss

### Languages

- English
- Mandarin

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william.huang@sedgwick.cn



**John Law**  
Technical director/  
head of business  
development,  
Greater China

John has 33 years experience in loss adjusting, where he has handled complex and large property claims, CAR and business interruption.

### Expertise

- Property
- Construction
- Erection all risks
- Business interruption

### Qualifications

- Bachelor of Civil Engineering from the University of Sheffield
- ANZIIF (Senior associate)

### Languages

- English
- Mandarin

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john.law@sedgwick.cn



**Barry Yang**  
Director and head  
of international  
claims services

Barry has 14 years experience of loss adjusting, handling complex and large property and liability claims, business interruption and major losses.

### Expertise

- Property casualty/liability/ business interruption
- Machinery breakdown and erection all risks
- Risk management
- Major and complex loss

### Qualifications

- Bachelor of medical electronic equipment
- CIRC licensed adjuster/broker

### Languages

- English
- Mandarin

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barry.yang@sedgwick.cn

# Our coverage

## CHINA NETWORK



## REGIONAL NETWORK



All claims are centrally managed by an account supervisor to ensure a single point of contact.

In addition to being responsible for the assignment and coordination of the specialists required for each claim, the account supervisor ensures that the client's interests are taken into account locally in each country.

# Our team

## Regional team

Stephen Kerr	Chief Executive Officer-Asia	+65 8907 9865	stephen.kerr@sg.sedgwick.com
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To learn more about our solutions,  
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